

Pennines

Northern Gas Networks (NGN) owns and maintains the vast underground pipe network that covers most of Yorkshire, the North East and northern Cumbria.

Providing a safe and reliable supply of gas to 2.7 million homes and businesses 24 hours a day, 365 days a year is our over-riding priority and we invest heavily in our gas network. We also believe in getting actively involved in local communities and supporting people in vulnerable circumstances.

Our region is divided into nine areas or 'hubs' comprising emergency engineers, construction managers, design managers, site managers and community care colleagues.

We create work for more than 200 colleagues in the Pennines area. This includes three small, locally run engineering firms employing 119 engineers. These colleagues are helping to deliver our gas mains replacement programme – upgrading existing metal pipes with more durable plastic ones.



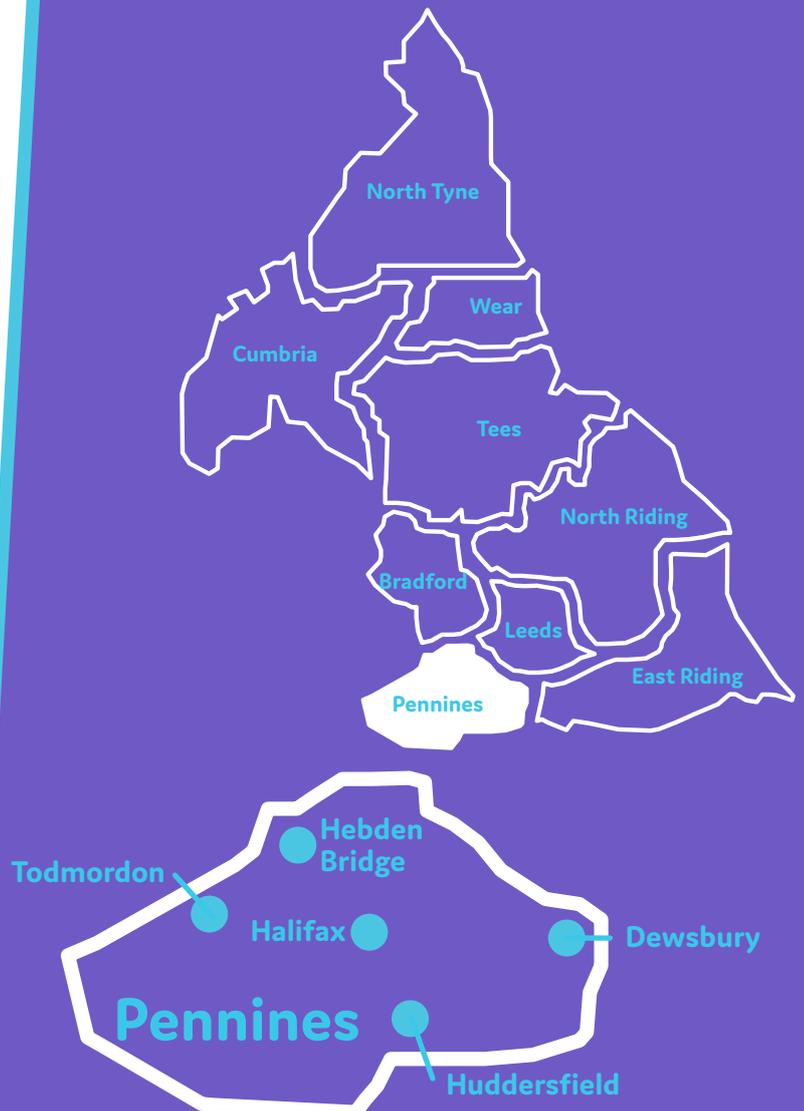
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"We're a customer focused business and we work hard to ensure that customers are at the heart of everything we do. Our engineers are replacing metal pipes with modern durable plastic ones to reduce the risk of escapes.

We're working hard in the areas where we work to have a positive lasting influence on those communities."

We're investing
approximately
£23.4m
in Pennines
(April 2018 - March 2019)

We're replacing around
70km
of ageing metal gas
pipes in Pennines with
modern plastic ones
(April 2018 - March 2019)



The Pennines area extends from Cleckheaton in the north to Clayton West in the south and covers the towns of Halifax, Huddersfield, Todmorden, Hebden Bridge, Batley and Dewsbury.

£100k upgrade in Bolton Brow, Sowerby Bridge

We've worked closely with Calderdale Council to upgrade more than 400m of ageing metal gas pipes with more durable plastic ones. This will ensure the continued safe and reliable supply of gas to customers in the area for years to come.

Supporting schools

Whether it's helping to raise awareness of the dangers of Carbon Monoxide (CO), encouraging children to behave sensibly around our work sites or putting the future workforce through their paces in mock interviews, we're committed to supporting activities in our local schools. Through partnerships like these we have raised the aspirations of over 400 school children this year.

99% response

In 2017/18 we kept customers in Pennines safe by responding to 99.9% of gas escapes within the statutory timeframe of one hour. We also got to 99.9% of less urgent escapes within the allotted two-hour window. Both were ahead of our 97% target.

Did you know?

We are committed to supporting customers in vulnerable circumstances, offering practical support including:

- Training more than 500 of our frontline colleagues to identify and appropriately support customers in vulnerable circumstances.
- Referring customers onto the Priority Services Register, ensuring they receive the help they need during power cuts or when the gas goes off.
- Promoting and arranging for locking cooker valves to be fitted to gas cookers – a simple safety device which helps people with conditions such as Alzheimer's or Autism to live independently by eliminating the risk of the cooker being left on when not in use.

To find out more visit: northerngasnetworks.co.uk/network-supply

Meet the team

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